

Enrollment No: _____ Exam Seat No: _____

C.U.SHAH UNIVERSITY

Summer Examination-2017

Subject Name : Human Resources Development

Subject Code : 5MS04HRD1

Branch: MBA

Semester : 4

Date : 20/04/2017

Time : 10:30 To 1:30

Marks : 70

Instructions:

- (1) Use of Programmable calculator and any other electronic instrument is prohibited.
 - (2) Instructions written on main answer book are strictly to be obeyed.
 - (3) Draw neat diagrams and figures (if necessary) at right places.
 - (4) Assume suitable data if needed.
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SECTION – I

- Q-1 Explain the following concepts (07)**
- a. Motivation **02**
 - b. Person Analysis **01**
 - c. Lesson Plan **01**
 - d. Job Specification **01**
 - e. e-learning **01**
 - f. Change **01**
- Q-2 Attempt all questions (14)**
- (a) Discuss the Role and Competencies of HRD Professionals **07**
 - (b) Write a Note : Framework of HRD Process **07**
- OR**
- Q-2 Attempt all questions (14)**
- (a) Explain the different level of Need Assessment **07**
 - (b) Key activities of designing HRD Program **07**
- Q-3 Attempt all questions (14)**
- (a) List on-the-job training methods and explain any four. **07**
 - (b) Write a Note : HRD Program Evaluation **07**
- OR**
- Q-3 Attempt all questions**
- (a) Discuss Kirkpatrick's Evaluation Model **07**
 - (b) Explain any two kinds of Technical Training **07**



SECTION – II

- Q-4 Explain following term (07)**
- a. Computer Based Training Program 02
 - b. Culture 02
 - c. Role Play 01
 - d. Job Rotation 01
 - e. Change agent 01
- Q-5 Attempt all questions (14)**
- (a) Discuss the steps involved in Coaching Analysis 07
 - (b) Write a Note : Performance Management and Performance Appraisal 07
- OR**
- Q-5 Attempt all questions**
- (a) Write a Note : Counselling 07
 - (b) Discuss the steps involved in Task Analysis 07
- Q-6 Attempt all questions (14)**
- (a) Write a Note : Career Management 07
 - (b) Discuss the advantages and disadvantages of off-the-job training method. 07
- OR**
- Q-6 Attempt all Questions**
- (a) Discuss the relation and difference between Counselling, Coaching & Mentoring 07
 - (b) Write a Note : Management Development 07

